14.11.03

EGZAMIN DLA PILOTÓW WYCIECZEK

CZEŚĆ PIERWSZA

Jesteś pracownikiem Biura Podróży "TOURISM" z siedzibą w Londynie przy Trampington Road pod numerem 7, kod pocztowy W10 7HD. Odpisz na list klientki z Polski, Pani Aliny Kowalskiej [adres dowolny] która zwróciła się z zapytaniem o przepisy celne dotyczące przywozu towarów do ZK.

Poinformuj, że jako obywatelce spoza UE wolno jej wwieść:

- dwieście papierosów lub
- sto cygaretek lub
- pięćdziesiąt cygar lub
- dwieście pięćdziesiąt gramów tytoniu.
- Dwa litry wina stołowego.
- Jeden litr alkoholu powyżej 22%.
- Dwa litry wina musującego lub alkoholu poniżej 22%.
- Sześćdziesiąt mililitrów perfum,
- dwieście pięćdziesiąt mililitrów wody toaletowej.

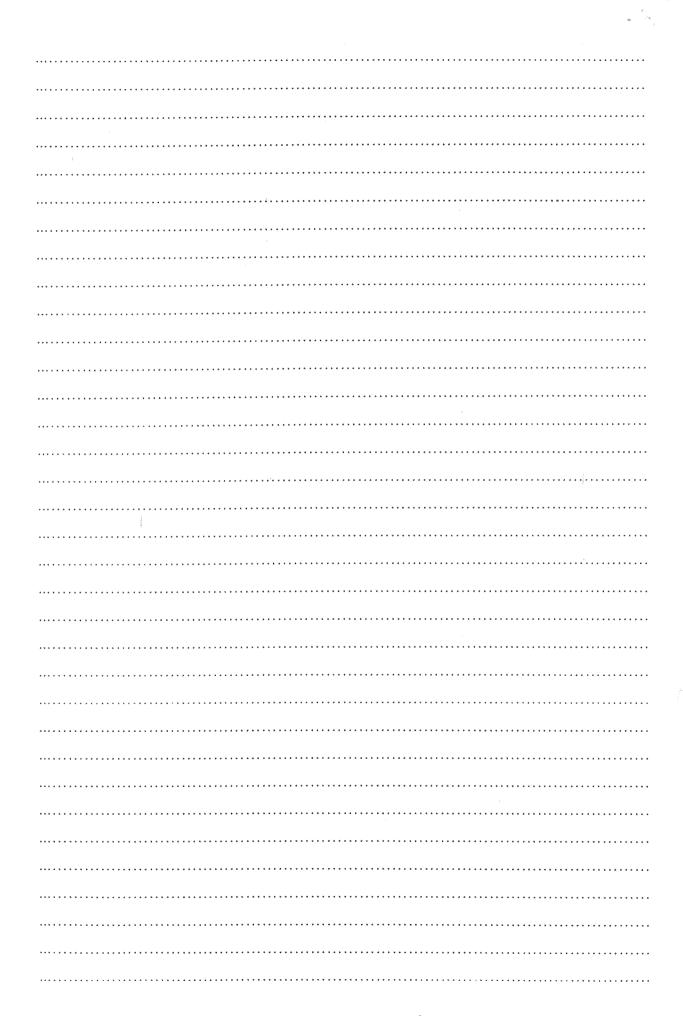
Wartość pozostałych prezentów nie powinna przekraczać sto trzydziestu sześciu funtów szterlingów.

Zaznacz, że osoba poniżej lat siedemnastu nie przysługuje [prawo wwozu wyrobów tytoniowych i alkoholowych.

W swoim liście zaznacz także, że obowiązuje całkowity zakaz wwożenia

- narkotyków,
- nieprzyzwoitych publikacji z udziałem dzieci takich jak książki, czasopisma, filmy, taśmy, płyty kompaktowe i programy komputerowe

 falsyfikatów i kopii zegarków, płyt kompaktowych, kaset, ubrań itp.



CZEŚĆ DRUGA

I. Przeczytaj poniższy tekst. Następnie uważnie przeczytaj zdania 1- 4 znajdujące się pod tekstem i wpisz obok każdego zdania literę F (false) jeśli zdanie jest fałszywe lub literę T (true) jeśli zdanie jest prawdziwe.

Dear Sir,

I have just returned from a trip to Germany and I regret to say that I am both shocked and saddened by certain contrasts which exist between our two countries as far as civic pride is concerned. The first thing which must surely strike a foreign visitor to our shores is the disgusting amount of litter which fouls the streets. Despite threats of fines, it seems that many of our fellow-citizens are happy to dispose of their empty cigarette packets, sweet wrappers, etc., by throwing them to the ground rather than making the effort of walking a few steps to the litter bins provided.

My next complaint is about the number of dogs which are permitted by their owners to foul the pavements. Once, when I complained to a woman about her dog's behaviour, she just turned round and told me to mind my own business. It is quite clear that these antisocial people are unlikely to be put off by notices asking them to be a little more considerate of other users of the pavement, and that only severe penalties in the form of heavy fines are going to deter them.

However, what I find least excusable is the way we are expected to turn a blind eye to the offensive slogans and other graffiti which now deface so many of our fine public buildings. The time has come, surely, when we must put stop this form of vandalism, and I would urge the authorities, through the courtesy of your columns, to take immediate steps to stamp out this menace. Otherwise our towns will quickly degenerate into slums, and our lucrative tourist trade become, like our civic pride, a thing of the past.

Yours faithfully,

Christopher Pater

According to Christopher Pater

- 1. People throw garbage to provided containers.
- 2. Pet owners clean excrements left by their pets.
- 3. Pet owners don't accept comments from other people.
- 4. Authorities should provide graffiti writers with an artificial walls to write on.

II. Przeczytaj uważnie poniższy tekst. Następnie zaznacz kółkiem prawidłową odpowiedź: A lub B lub C lub D do zdań 5-10 znajdujących się pod tekstem.

THE LADY JANE HOTEL

The management and staff are happy to welcome you and will do all they can to make your stay an enjoyable one.

We hope you will find the following suggestions and information of use to you.

MEAL TIMES

Our overnight charge includes a continental-type breakfast.

 Breakfast
 7.30 - 9.30 a.m.

 Lunch
 12.00 -2.00 p.m.

 Afternoon tea
 4.00 - 5.30 p.m.

 Dinner
 7.00 - 9.15 p.m.

Meals can be served in rooms at a small extra charge. We regret that owing to staff arrangements, meals cannot be served outside these times. In exceptional circumstances please consult one of our receptionists in advance.

Light refreshments, including tea, coffee, biscuits and sandwiches, can be served in rooms between 10 a.m. to 11 p.m. except during the meal times listed above. Cold drinks are available in the room refrigerator.

ROOM GLEANING

Please hang the appropriate sign on your door handle if you do not wish to be disturbed. It will facilitate the duties of the chambermaids however if the room can be vacated temporarily at any time between 9 a.m. and 4 p.m.

VALUABLES

The hotel cannot be responsible for the loss of money, jewellery or other valuables unless they are deposited in the hotel safe and signed for by the manager or his deputy.

DEPARTURES

Please inform reception of your intended departure before 9.30 a.m., of the day concerned. Rooms must be vacated by noon to allow for their preparation for incoming guests. We regret that their retention after that time will necessitate a further night's charge. If circumstances require, luggage can be left temporarily in the charge of the Hall Porter.

A SPECIAL REQUEST

We would respectfully suggest that in consideration of the comfort of other guests the volume of radios and televisions should be moderated after 11 p.m.

While the management and staff would like to think that our service and arrangements are of a standard that will ensure your complete satisfaction, we should warmly welcome suggestions for improvement. If you should find anything that is not up to standard, please inform reception who will take immediate steps to put matters right.

5 The general purpose of this notice is to provide quests with A a summary of the daily routine of the hotel. B instructions about how to behave in the hotel C facts about the running of the hotel. D information they may need during their stay. 6 The general tone of the notice is A cold and officious. B firm but courteous. C sensible but with little concern for the guests. D informative but insincere. 7 Dinner could be served at half past nine A under no circumstances. B easily by prior arrangement. C if such a request were considered justified. D only in the quest's own room at extra charge. 8 At what time can light refreshments be served in rooms? A 9.45 a.m. C 3.45 p.m. B 1.45 p.m. D 11.45 p.m.

9 The sign that can be hung on the door handle

A requests the postponement of room cleaning.

B indicates the time when the room can be cleaned.

C shows that the guest does not want the room to be cleaned that day.

D informs the maid that the room is now ready for cleaning.

10 After 11 p.m. guests are

A instructed to make less noise.

B required to turn off their radios and TVs.

C requested not to disturb other guests by causing too much unnecessary noise.

D reminded that any kind of noise in their rooms can disturb others.

